



Questionnaire Feedback

We would like to thank all the parents/ carers that took their time to complete our Questionnaire. We really appreciate the feedback so that we know what is working well and what we need to improve upon. We would like to ensure that we continue to improve what we do at the Pre-School and continue to offer a diverse and flexible learning environment which will incorporate the needs and interests of the children to help them flourish.

Do you feel involved with your child's learning?

99% say yes!

Do staff members make you feel welcome and are they able to help you with any concerns you have?

100% said yes!

How do you want us to communicate with you?

70.7% Email

22% Facebook

7.3% Newsletter

We will always email out important information to all our families via email.

If you have not joined our Facebook already, you can search the closed group on Facebook by typing 'Stretton Pre-School' and ask to become a member. We place regular updates on here including updates about what the rooms have been up to.

We will also be sending our News Letter out every half term. You can expect the next one when we return back from half term.

Each setting has a notice board outside with key information on such as what snacks the children have had, who the special helper has been, book of the week and what activities have been available in the session.

The term dates need to be updated on the website

We have sent the term dates out via email and put them on our Facebook page but we will resend them out this week as a reminder. The website is currently being re-designed so therefore the current term dates will be shown correctly once this has been completed. We look forward to showing you our new website very soon!

Can we hold more stay and play sessions?

The answer is yes, we can! We have missed doing these over COVID and now that things are starting to go back to normal, we will be booking regular dates in for each of the rooms. We have held our first stay and play sessions this week and will start thinking about what themes we can have on our next ones.

Can we have more face-to-face meetings to discuss progress?

Absolutely, we will offer parent consultations once every term. We have released our Autumn Term dates at the end of last week. Please call us to get booked in ready for the consultations taking place in November!

You have the option of over the telephone or face-to-face, so you can choose an option that suits you best.

However, if you would like to raise something before the consultation, please feel free to call us or speak to a staff member on the door at any point. We understand that pick-ups or drop offs can be busy however we will always make time and can book in a time that suits all.

Why do you let the children come home with dirty feet?

We always encourage the children to keep their shoes on whilst at Pre-School for safety reasons. Due to the range of different play opportunities the children can get messy at times whether its in their room or at our Forest School. We will always encourage the children to explore through play as this enables the child to increase their learning and expand their knowledge.

Please always ensure your child has a spare set of clothes in their backpack. We do also have puddle suits at Pre-School so we will also ensure these are worn when appropriate.

Can we drop the children off at Fourfields at 8.50am instead of waiting until 9am?

Sadly, we cannot offer this option as we must set up the Pre-School once OOSC has finished in the mornings so therefore all members of staff are working as quick as they can to ensure the rooms are set up with lots of fun things in place for the children, so that we can start at 9am.

Handovers can sometimes feel rushed

At the end of the day our doors open from 2.30pm and we must be finished within the rooms by 3pm to ensure OOSC are able to set up for their sessions.

We are always here if you would like to speak to us and if you would like to have a longer discussion, please call so we can book in a convenient time or we are always a little quieter around 2.30pm for collection.

How do we use Tapestry?

The ladies have set times throughout the week to add their WOW moments or observations on Tapestry. These are then approved by another member of staff to ensure there are no data protection breaches.

We aim to provide updates on Tapestry for individual children and their learning developments continuously.

We would like to work with parents in partnership and if you would like to add anything to show us what you have been up to at home, we would enjoy looking through that with your child and this will also open discussions.

To add an update to your child's Tapestry please login and select 'add'. If you require more support with this, please let us know and we will be more than happy to show you.

Although some feedback has been that you would like more updates over Tapestry, we do understand this however we equally don't want to take away the staff's focus and attention from the children in the room by doing more 'paperwork'. As mentioned above Facebook is used as a platform for regular updates from the rooms about what they have been up to or what they have been enjoying that week in the rooms so please join.

For those that do not have access to the internet we do also have a notice board outside each of our settings which explains what snacks the children have had, who the special helper has been, book of the week and what activities have been available in the session.